CenturyLink Windows 10 Compatibility Pack

Installation Notes

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1 Summary
The CenturyLink Windows 10 Compatibility Pack ("Compatibility Pack") is an application that gives you more control over protecting and recovering your Internet experience, before and after upgrading to Microsoft® Windows® 10. For details about Windows 10 please visit centurylink.win10guide.com.

2 Installation
The Compatibility Pack is downloaded from the website listed above. Upon double-clicking setup.exe, you will follow the installation process noted below. (Please note that early users will see a SmartScreen warning regarding an unrecognized app. This warning should go away as the app is installed by more users and is recognized by Microsoft's filters.)

3 Results
As described during the installation process, the Compatibility Pack will:

1. Add shortcuts to centurylink.net to the Desktop, Start Menu, and Taskbar
2. Add CenturyLink browser bookmarks
3. Set CenturyLink’s Google Search as the default search engine
4. Set centurylink.net as the homepage

These actions will allow you to access your favorite bookmarks and shortcuts, enabling easy access to the Internet, news, email and other useful features offered by CenturyLink.

3.1 Browser Behavior
1. As noted above, the Compatibility Pack adds browser shortcuts to the Desktop and Taskbar
2. These shortcuts launch centurylink.net
3. These shortcuts will not replace existing your shortcuts – they are incremental
   a. For example, if you have an Internet Explorer shortcut in the Taskbar, and the default start page is Site A, that shortcut will remain, and it will default to Site A
   b. The Compatibility Pack adds a second Internet Explorer shortcut; this one defaults to centurylink.net
   c. By default the Compatibility Pack changes the Homepage to centurylink.net
   d. If, however, you change the Homepage to Site B, the browser will show Site B when the “Home” button is clicked
   e. The browser shortcut added by the Compatibility Pack will always default to centurylink.net, as the URL is part of the shortcut
4. Browser shortcuts are created for Internet Explorer, Mozilla Firefox, and Google Chrome, provided these browsers exist on your computer
4 Instructions

4.1 Windows SmartScreen

Windows protected your PC
Windows SmartScreen prevented an unrecognized app from starting. Running this app might put your PC at risk.
More info

Click “More info”

windows protected your PC
Windows SmartScreen prevented an unrecognized app from starting. Running this app might put your PC at risk.

App: setup.exe
Publisher: Synacor, Inc.

Run anyway  Don’t run

Click “Run anyway”
4.2 Preparing to Install…

4.3 InstallShield Welcome

Click “Next”
4.4 License Agreement

Click “I accept the terms in the license agreement”

Click “Next”
4.5 Ready to Install the Program

Click “Install”

4.6 Allow This App?

Click “Yes”
4.7 InstallShield Wizard Completed

Click “Finish”

4.8 Allow This App?

Click “Yes”
4.9  Compatibility Pack Welcome

Click “Next”

4.10 Setup Type

Click “Next”
4.11 Setup Type | Custom Settings
Note: If the “Custom settings” button is selected, the user will see this:

Make selections, click “Next”

4.12 Setup Complete

Click “Finish”